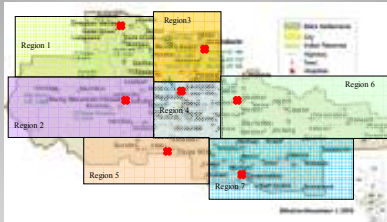




OUTREACH PROJECT



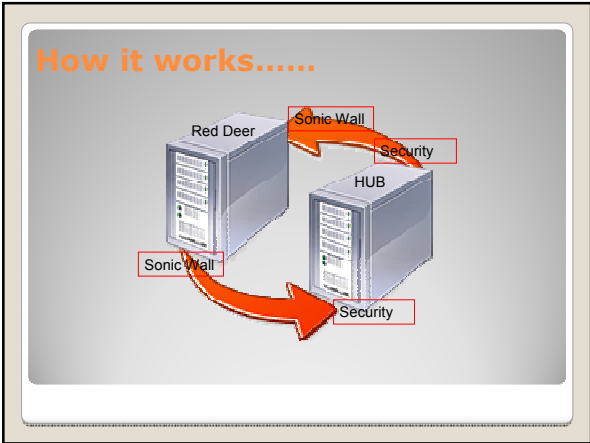
CENTRAL ALBERTA
Community Legal Clinic



THE PLAN....

- Establish a partner agency in target hub
- Provide service through video conferencing using current roster in Red Deer
- Recruit local hub lawyers for face to face consultations
- Establish satellite office with direct remote access to computer network for database and other resources





The Process

- Develop the infrastructure
- Review Policy
- Refine Procedures
- Connect with Partners
- Develop Memorandum of Understanding (MOU)

Pros

- Inexpensive – one time cost of about \$700/site
- Software is user friendly
- Security
- Increases access to justice in rural areas using limited resources
- Potential to increase capacity within the network

Cons

- Requires IT resources to install
- Only one computer can be on the server with Polycom software at a time
- Aligning the clinic schedules with partnering agencies operating hours
- Partner “hand holding” can be time intensive at first
- Volunteers embracing technology

Things we learned....

- Have a plan for development but be flexible
- Engage partners fully ensuring their “buy in”
- Stage development in sync with capacity
- There will be more demand than capacity
- At some point the technology will fail you so have a back up plan

Helpful sources and resources

Polycom - <http://www.polycom.ca>

Dimdim- <http://www.dimdim.com>

Elluminate - <http://www.illuminate.ca>

Bulletproof Infotech - <http://www.bulletproofit.ca>

ICCAN Alberta - www.iccan.ca

Access Pro Bono Society of BC - www.accessjustice.ca

Thanks to...

- Our Board of Directors who enthusiastically embraced the vision even though they didn't understand the detailed IT stuff
- Bulletproof Infotech Inc. for their perseverance with our security obsessions and helping us to know our IT stuff
- Immense gratitude to the Alberta Law Foundation for investing in our vision and trusting that we knew our IT stuff



Contact Info:



CENTRAL ALBERTA
Community Legal Clinic

#301 5008 Ross Street
Red Deer, Alberta
T4N 1Y3
(403)314-9129

www.communitylegalclinic.net
Kelly Dodds, Outreach Clinic Coordinator

kelly@communitylegalclinic.net
Kathy Parsons, Executive Director
kathy@communitylegalclinic.net
